

Kia ora {{ firstname }}

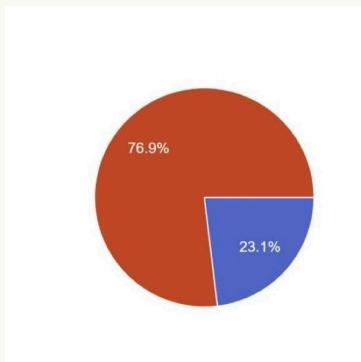
Survey results are in

And the results are clear – a majority of owners want to sell sooner rather than later.

Over the holiday period, we distributed a survey to determine owners' intentions regarding retaining or selling their timeshare week(s). The response was outstanding, **with more than 60% of timeshare owners (excluding Classic) participating**. This is well above typical survey response rates of 10–30% and provides a statistically robust dataset, delivering a better than 99% confidence level result with a margin of error of plus/minus 4%. That's an incredibly strong survey result.

In summary, almost 77% of respondents wanted to sell, with more than 51% wanting to sell within the next 3 years. 23% said no to selling.

The full set of **survey results** are in the link below. We thank all owners who participated for their time and contribution.



[Survey results](#)

Where to from here?

In the view of the Owners Support Group (OSG), these results provide clear and compelling evidence in support of the motion passed in 2025, which instructed the Body Corporate Committee (BCC) to work with owners and the OSG to produce a report on possible sale processes for owners wanting to sell while **respecting that over a third of the Unit Plan is privately owned and 25% of timeshare owners have no wish to sell**. Another 25% of the timeshare units are owned by Classic entities and we do not know their long term intentions. **This report is due before the 2026 AGM.**

To date, the BCC has not acted on this instruction. Accordingly, the **OSG is proceeding to advance this work** in order to ensure that owners' clearly expressed interests are properly addressed. **Further details** are provided later in this newsletter.



Do you understand how your ownership is structured?

- **Is it Freehold?**
- **What is the Lease?**
- **What is the legislation about ownership?**

In this and upcoming newsletters, we will be exploring how ownership works and the complexities that come with it. These articles are designed to inform and clarify, drawing on the insights gained by OSG members who have been closely examining ownership structures and the related legislation.

Future papers will explore possible exit options for timeshare owners.

In this newsletter we are exploring

- **Title Structure at the Ridge Resort**
- **Timeshare Ownership Statistics**

Title Structure at the Ridge



We own what is known as a Composite Record of Title with two components:

a Freehold Stratum Estate and a Leasehold Estate

What does this mean?

How does it work?

Read more by clicking onto link below.

[Title Structure at the Ridge Resort](#)

Ownership statistics

How many owners are there?

How many fixed versus floating weeks?

[Learn more](#)

[Ownership Statistics](#)

Do you have any questions on these papers?

We will post a Q and A on these in the next newsletter and welcome any questions.

[Ask your question here](#)

Reviewers wanted to comment on exit possibilities.

Are you able to help?

As part of the work towards creating a report on potential sale options we have written two Papers. These **outline concepts for individual and multiple owners to exit ownership** and we would like to invite a small group of owners to review them prior to general circulation.

Would you be willing to take a look and give feedback before we circulate them more widely? We want feedback on ease of comprehension, how they are presented and, **if any owner has the professional knowledge**, feedback on the

[Register to Review the Papers](#)

Rental options and considerations

OSG has explored creating a platform to enable owners to rent out their weeks. **After careful consideration**, we have concluded that the risks currently outweigh the potential benefits.

Please click the button to read more about this decision and the factors involved.

Stay informed on Facebook

Join our Ridge OSG Facebook Group to connect, share experiences and stay informed of important owner updates.

[Join group](#)



Help Us Drive Positive Change at The Ridge Resort

Our efforts involve ongoing expenses. Your donation—regardless of size—will directly contribute to sustaining these initiatives. None of the donated funds pay OSG members for their time, we are using them for out of pocket expenses such as website design, ongoing updates, and hosting services.

Legal Assistance Requested



OSG is currently drafting a number of papers that require legal input or verification. This costs money! If you can help us with contact details of lawyer owners who may be able to help or can assist with funding so that we can buy these skills/knowledge, please do help us.

Email us at ridge.qtn@gmail.com

Bank details:

Account Number: 02- 0816-0425722-000

Account Name: Ridge Resort Queenstown Owners Support Group

You are receiving this email because you are on the register of owners at the Ridge Resort. [Permission was given by the Chair of the BCC in this letter.](#)

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