



**Ridge Owners Support Group**  
Informing, connecting and supporting owners



## Kia ora {{ firstname }}

You are receiving this newsletter from **Ridge Owners Support Group**. We are an independent collective of owners dedicated to enhancing the governance and management of the Ridge Resort.

Our group formed following the 2024 AGM, where it was clear that many owners had questions, concerns, or simply wanted to discuss their ownership experience. Since the AGM wasn't the right setting for those kinds of conversations, a few of us connected initially on Facebook and then formally started this group in January 2025.

[Read about our goals](#)

### Topics in this newsletter.

- **Role of the Body Corporate Committee**
- **Where to find the Body Corporate minutes**
- **Motions passed at 2025 AGM**

## Role of the Body Corporate Committee

The **Body Corporate Committee (BCC)** is made up of unit owners elected at each Annual General Meeting (AGM). It plays a key **governance role** in managing the unit title property—such as a timeshare resort—on behalf of all owners.

The committee is responsible for ensuring the property is managed efficiently, transparently, and in the collective best interest of owners. It works alongside **Classic Holidays Ltd**, our Body Corporate Manager. Classic also acts as our contracted resort manager, who handles bookings, daily operations, and general administration under the direction of the BCC.

**The Chair** is the person responsible for guiding the team to achieve and deliver a cohesive and engaged committee. **The Chair** also acts as the main point of contact and spokesperson for the committee.

[Read more](#)

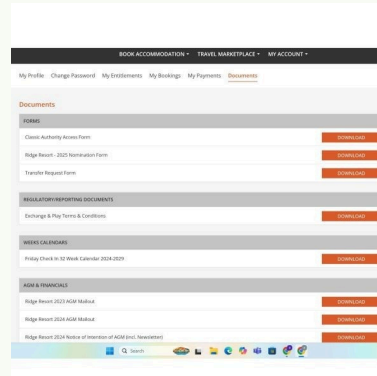


## Keep Up to Date: Where to Find Body Corporate Minutes

Several owners have mentioned they are unaware on how to access the minutes from BCC meetings. These minutes are the primary way the committee shares its decisions with owners.

**Here are instructions on how to access the minutes and other documents.**

1. **Login** to the members portal on the **Classic website**. (<https://www.classicholidays.co...>)
2. Go to member login and enter your owner number and password.
3. Under **quick links** choose "Member Documents".
4. Scroll down until you find the grey **Minutes** heading.
5. Search through these until you find the minutes you want, (hint they are in no particular order and the latest ones are not highlighted).
6. Click on the Orange download button to the right of the document.



**Owners approved a motion at the last AGM requesting the BCC asked Classic to improve the owner's portal so it is easier to find relevant documents.**

**Latest minutes.**

[BCC minutes 3rd Sept](#)

[BCC minutes 10th Sept](#)

## Follow up on Motions from the AGM – June 2025

It is now almost 4 months since the AGM in June, and we have heard nothing back re two motions that owners overwhelmingly supported:

1. **Explain the Long Term Maintenance Plan (LTMP)**
2. **That the BCC work with owners to explore potential options for the sale of part or all of the resort.**

OSG fully supports both initiatives, as they are crucial to helping owners make informed decisions about the resort's future. With the buildings nearing 40 years of age—and exposed to the challenging Otago climate—ongoing maintenance is essential. A thorough explanation of the LTMP will help clarify likely levy costs over the next 15 years.

Additionally, a number of owners have expressed interest in investigating the possibility of selling part or all of the timeshare complex. We believe it is important that owners understand what such a process would involve.

To that end, we have written to the Chair requesting an update on how the BCC plans to implement these motions.



These AGM motions require input from owners other than just the committee members. Are you willing to help in this work? If you are interested, please contact us at [admin@ridgeosg.org.nz](mailto:admin@ridgeosg.org.nz).

### We would love to hear from you

- Do you have any suggestions?
- Do you have any questions?

Contact us by emailing us at [ridge.qtn@gmail.com](mailto:ridge.qtn@gmail.com)



### Recently sold or transferred your ownership?

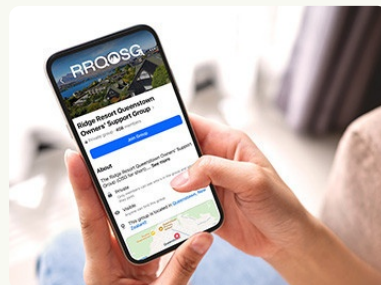
If you're no longer an owner, let us know via email [admin@ridgeosg.org.nz](mailto:admin@ridgeosg.org.nz). This helps us keep our database up-to-date so we're only contacting current Ridge owners with newsletters, updates and important information.

Email us

### Stay informed on Facebook

Join our Ridge OSG Facebook Group to connect, share experiences and stay informed of important owner updates.

Join group





## Help Us Drive Positive Change at The Ridge Resort

Our efforts involve ongoing expenses. Your donation—regardless of size—will directly contribute to sustaining these initiatives. None of the donated funds pay OSG members for their time, we are using them for out of pocket expenses such as website hosting.

**Bank details:**

**Account Number:** 02- 0816-0425722-000

**Account Name:** Ridge Resort Queenstown Owners Support Group

You are receiving this email because you are on the register of owners at the Ridge Resort. [Permission was given by the Chair of the BCC in this letter.](#)

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OWNERS SUPPORT GROUP

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